



## MEDIA RELEASE

### GE Money to assist customers affected by fire and flood

9 February 2009

GE Money Australia and New Zealand CEO, Mike Cutter, today outlined a package of practical measures the company has put in place to help customers affected by the Victorian bushfires and floods in Queensland.

“Like every Australian, our hearts go out to the people and communities affected by fires and floods in Victoria and Queensland. This is an absolutely devastating situation and we want to do everything we can to help our customers who are impacted,” Mr Cutter said.

GE Money’s package of emergency measures for customers affected by the disasters on a case-by-case basis can include:

- restructuring loans and waiving applicable fees
- suspending loan and credit card repayments
- suspending accrual of interest on loans and credit card accounts
- considering credit limit increases for emergency relief
- prioritising and expediting settlements on insurance claims

GE Money has set up a Special Assistance Team to help customers impacted by the Victorian fires or Queensland floods.

“Customers experiencing any difficulty should contact us as soon as they feel able – we will do all we can to help,” Mr Cutter said.

- Loans and credit cards: 1800 220 718
- Insurance claims 1800 800 230

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## GE Money Australia and New Zealand

### **About GE Money**

GE Money Australia and New Zealand is part of the global GE Money business, which operates in 55 countries around the world. GE Money offers to its three million customers in Australia and New Zealand a broad range of innovative finance products – personal loans, credit cards, insurance and interest-free promotional and retail offers. GE Money also owns the Australian Financial Investments Group (including Wizard Home Loans) and is proud to be Money Magazine's Finance Company of the Year, 2005 and 2006. More information can be found online at [www.gemoney.com.au](http://www.gemoney.com.au)

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