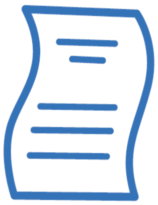
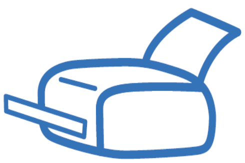
GE Money

Personal Loan Process

Process Step	Description	Introducer Action
Step 1 	Broker Identifies Personal Loan Referral opportunity with customer.	• Complete Personal Loan Application Form • Complete Privacy Consent • Gather any required information from the customer
Step 2 	Completion of checklist on GE Money fax header.	• Complete fax header • Fax all documents to your local GE Money Broker Branch
Step 3 	Credit decision notification.	• Check email for Approval **Approval within 24 hours.**
Step 4 	GE Money Local Branch sets appointment with customer.	• No action required.
Step 5 	Customer visits GE Money branch and signs.	• Check email for notification **Notification will be sent within 24 hours of customer settlement.**
Step 6 	Commission statement sent to your Aggregator.	• Refer to your Aggregator for Commission

764159-03/09

Accreditation and Contacts

ACCREDITATIONS

To become accredited with GE Money, please complete the New Introducer Accreditation Application form and fax it to 1300 655 819.

To transfer your GE Money Broker Accreditation, please complete the Transfer Form and fax it to 1300 655 819.

For all enquiries regarding your Accreditation with GE Money, email OperationsSupport.queries@ge.com

SUBMITTED APPLICATIONS AND SCENARIOS

Please contact your GE Money Broker Branch for all enquiries regarding submitted applications, and discuss possible loan scenarios prior to sending a loan application.

Personal Loan Service Levels

GE Money will meet the following Service Levels:

1. **24 hour** turnaround for approval or turndown notification from receipt of the completed application.

To ensure you receive this level of service, be sure to:

- Complete the GE Money Application Form and Privacy Notice
- Complete the GE Money Facsimile Cover Sheet and attach any additional information
- Attach the Application Form, Privacy Notice and additional information behind the GE Money Facsimile Cover Sheet and fax all documents to your local GE Money Broker Branch
- Provide your contact details for notification.

2. Confirmation of settlement or notification of a turndown within 24 hours of the customer appointment at their local GE Money branch.

3. Statement of settled business and commission paid provided within 10 working days of Calendar month end.

4. Commission payments to GE Money Introducers within 10 working days of Calendar month end.

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